

Alpine Club of Canada Edmonton Section Cancellation Policy

For general reservation policies regarding backcountry hut bookings and trips outside of our section, please refer to the [Alpine Club of Canada's National cancellation policy](#).

The Alpine Club of Canada Edmonton Section maintains its own general cancellation policy for section trips. Note some section trips may have a cancellation policy superseding this general policy.

The Alpine Club of Canada Edmonton Section does not issue refunds due to weather, hazardous conditions, wildlife, wildfire, delay, imposed closures or restrictions, trail or road conditions/closures, or other similar reasons beyond our control.

Trip participants are expected to have fully read and understood the trip posting, be self-sufficient within the parameters of the trip description, and have prepared appropriately.

The Edmonton Section is a not-for profit organization, run solely by volunteers. Expenses from inappropriate cancellations may fall to other members or to the section. As a result, we may not be able to offer refunds in all circumstances. We understand there may be unforeseen circumstances in which a participant may need to cancel a trip and want a refund. Participants looking to cancel a trip should always first work with the trip organizer to see if a refund is possible. In some circumstances, where this cannot be achieved, a refund application may be submitted to the Alpine Club of Canada Edmonton Section board for consideration.

If you need to cancel:

Step 1: Notify the trip leader as soon as possible. The trip leader may have a waitlist with appropriate replacements.

Step 2: Find your own replacement with the skill set required to participate on the trip.

Step 3: In either case, the trip leader must approve the replacement and refund.

Step 4: If a replacement cannot be found and you'd like further consideration you can submit a request for board consideration to chair@accedmonton.ca